## FIRECLAY HEALTH

# **Practice Management Support Administrator**

#### **PURPOSE OF POST:**

To provide financial, personnel, training and organisational support to practice management across sites.

#### **RESPONSIBLE TO**

Practice Manager.

## **MAIN DUTIES:**

- 1. Take responsibility for set up, changes to and monitoring of clinical appointment system.
- 2. Prepare invoices for payment, record and issue payments using Quick Books.
- 3. Maintain room timetables and room hire diary and deal with all queries.
- 4. Order stationary and domestic goods maintaining adequate stock control and best purchase price.
- 5. Maintain a monitoring system for utilities. Regularly price check and engage most suitable supplier.
- 6. Support the organisation of meetings and recording of.
- 7. Organise, monitor and record mandatory and other practice training for all staff
- 8. Provide management admin support for surveys, campaigns, mail outs etc.
- 9. Support personnel function eg. Timely recording of training and absence. Issuing and monitoring holiday forms. Maintaining appraisal schedules. Timely filing of personnel information. Recruitment and appointment paperwork.
- 10. Undertake any other admin support duty commensurate with this scale of post.

### SKILLS REQUIRED:

- Financial administration experience
- Good working knowledge of spreadsheets
- Organised and thorough approach to undertaking work.
- Ability to work independently without constant supervision
- Demonstrable high level time management skills
- Excellent communication skills, verbally and in writing.
- A professional and formal approach to work, colleagues and the practice.
- Previous experience of organising diaries and training events.