**Patient text template for Prescribing refusal**

Dear…

This is to inform you that we have been asked to prescribe you *free text prompt* medication by the specialist. We have written to them to explain why we are unable to do this and have requested that they contact you directly about this.

Please contact the specialist directly if you have not heard back from them within two weeks.

Here is information about the Patient Advice and Liaison Service for each hospital:

<https://www.nhs.uk/nhs-services/hospitals/what-is-pals-patient-advice-and-liaison-service/>