

Protocol Guide: LMC Wound Care Protocol



This guide explains how to use the LMC Wound Care Audit protocol. Developed in collaboration with Kim Ball, Director of Nursing for the Avon Local Medical Committee (LMC) and One Care, the F12 protocol helps capture the duration length of wound care appointments within general practice.

The extracted data will be used to:

- Establish an accurate picture of wound care workload and complexity
- Evaluate activity against existing commissioned provision
- Support evidence-based decisions on future service design

The F12 Protocol Launcher provides access to an easy workflow for documenting the length of time a patient is seen for a wound care appointment.

The EMIS resource has been published to all practices within BNSSG as active and can be found using the following pathway:

- EMIS Ball
- Configuration
- Resource Publisher
- Protocols & Templates
- One Care (BNSSG) Ltd. Enterprise (Shared folder)
- Resource Publisher Contract Resources
- LMC Wound Care Audit folder
- (Resource title) Wound Care Audit LMC



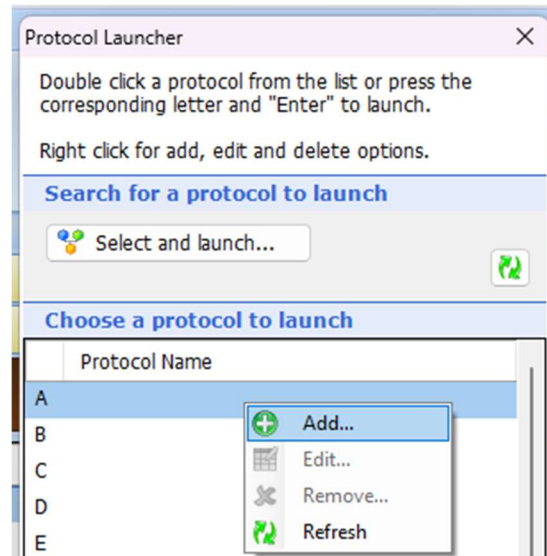
How to add the Protocol to F12 Protocol Launcher:

Step 1:

Open the **F12 Protocol Launcher** during a patient consultation.

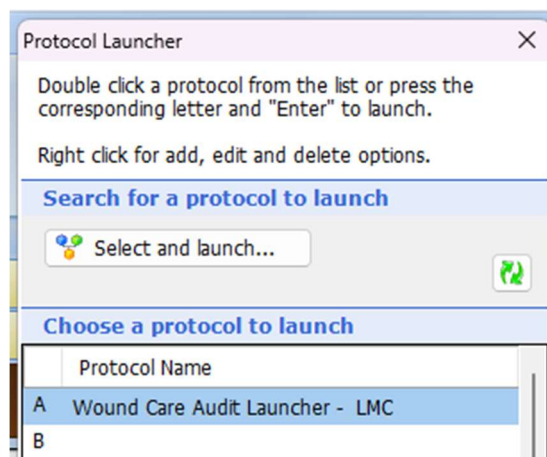
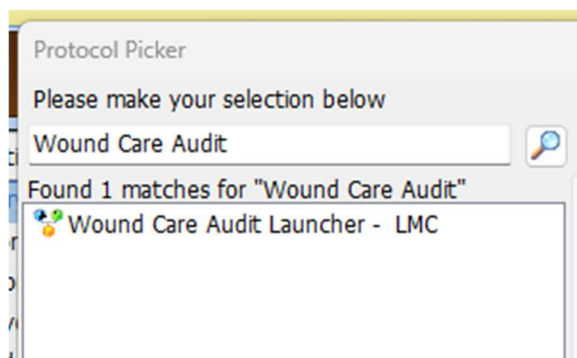
Step 2:

Locate an empty slot, right-click, and select **'Add'**.



Step 3:

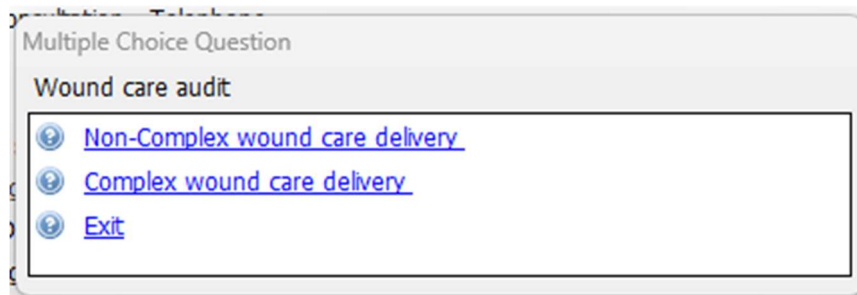
Search for **'Wound Care Audit Launcher – LMC'**, select the resource, and click **'OK'**. The resource will then be available within the F12 Protocol Launcher.



How to use the Wound Care Audit Protocol:

Step 1:

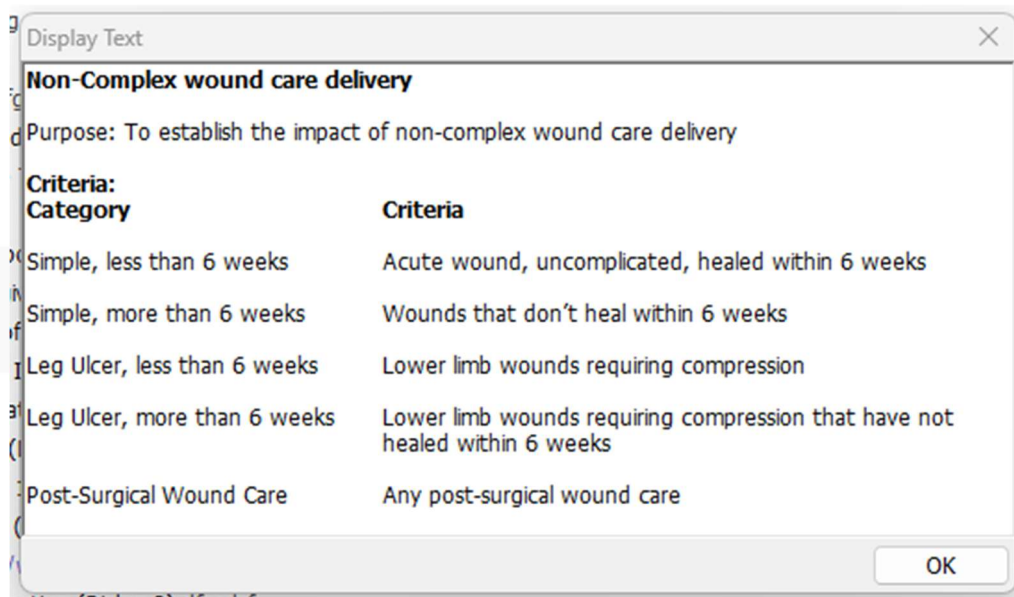
Once the resource is available in the Protocol Launcher, double-click its name. A multiple-choice window will appear asking whether the appointment is for non-complex wound care delivery or complex wound care delivery.



Step 2:

Select the appropriate appointment type.

If **non-complex wound care delivery** is selected, a display text window will appear with the following information:



If **complex wound care delivery** is selected, this display text window will appear:

A screenshot of a 'Display Text' window. The title bar says 'Display Text' with a close button. The content is as follows:

Complex wound care delivery

Purpose: To establish the impact of complex wound care delivery

Criteria:

Category	Criteria
Wounds that have persisted for more than three months	Any wound that has been persistent for more than 3 months, this is not specific to leg ulcers
Wounds with significant tissue loss or necrosis	Extensive tissue damage or areas of necrosis requiring specialist input.
Wounds with the presence of infection	Clinical signs of infection or colonisation that delay healing, increase risk, or require treatment.
Wounds in patients with associated comorbidities that impair healing potential	Examples include but are not limited to diabetes, immunosuppression, or autoimmune disease.

At the bottom right is an 'OK' button.

Step 3:

Click 'OK' to close the display text window.

Step 4:

A multiple-choice question will then appear with appointment duration options in 5-minute intervals, up to 60 minutes.

It is recommended that appointment times are rounded up to the nearest 5 minutes. For example, an 8-minute appointment should be recorded as 10 minutes.

A screenshot of a 'Multiple Choice Question' window. The title bar says 'Multiple Choice Question'. The content is as follows:

Appointment duration for "Complex Wound Care Delivery "

- ☐ 5 minutes
- ☐ 10 minutes
- ☐ 15 minutes
- ☐ 20 minutes
- ☐ 25 minutes
- ☐ 30 minutes
- ☐ 35 minutes
- ☐ 40 minutes
- ☐ 45 minutes
- ☐ 50 minutes
- ☐ 55 minutes
- ☐ 60 minutes

Once a duration has been selected, the protocol will end and add the relevant code to the patient's **Care History** record, along with associated text confirming the selected duration.

Date	Term	Value
28-May-2026	Complex wound care enhanced services administration	Complex wound care delivery Appt duration - 5 minutes

Version history

Version	Date	Author	Notes
V1	28/05/2026	Stephanie Hatton	Creation of LMC Wound Care Protocol guide

